

# Job Description for Assistant Director Medical-Surgical Services

Department:	Med-Surg
Dept.#:	6171, 6172
Updated:	08/08/2014
	Position Status: Exempt

## **Reports To**

**Director of Medical-Surgical Services** 

## **Position Summary**

The Assistant Director of Medical-Surgical Services will help manage three Medical Surgical Units.

#### **Patients Served**

This position is responsible for the following age groups of patients: pediatric, adolescent, adult and geriatric.

## **Job Duties**

Management of Department Personnel

- Provides effective leadership and supervisory support to staff
- Selects qualified and competent employees
- Ensures that all employees are provided with appropriate orientation and in-services
- Projects and coordinates sufficient staffing to meet patient care needs
- Assures that qualifications and competencies of all employees are current
- Conducts formal evaluations according to policy

## Leadership Responsibilities

- Communicates Oroville Hospital vision and priorities
- Facilitates development of a team whose vision and priorities are aligned with organizational goals
- Establishes performance expectations and provides coaching to achieve positive results
- Empowers staff to make decisions by providing information and tools
- Patient Satisfaction is a priority
- Fosters teamwork, effective communication and collaboration among all departments

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• Continually seeks, analyzes and enhances patient care and services to meet and exceed the needs and expectation of the customer

# Fiscal Management

- Anticipates department needs relative to finances, space and resources
- Manages personnel resources and adjusts to changing work-load, staff absence, and other needs within the parameters of staffing targets
- Responsible for appropriate equipment purchase
- Monitors and ensure compliance with the department budget

## Patient Care and Advocacy

- Formulates, reviews and revises policies and procedures
- Monitors quality and appropriateness of patient care. Evaluates information, identifies and resolves problems
- Assures that department complies with all patient satisfaction goals, Medicare and Title 22
- Understands the approaches and methods of performance improvement
- Facilitates the staff in solving problems and addressing patient care issues/problems
- Participates in appropriate hospital committees and task forces specific to department services

## **Qualifications**

#### **Education & Licensure**:

- Graduate of an accredited school of professional nursing and licensed to practice as a registered nurse in the State of California
- Current ACLS certification
- Current BLS certification
- Current PALS certification
- Current Stroke Certification

#### **Knowledge/Experience:**

- Bachelors prepared RN or equivalent experience
- 3-5 years nursing experience, Charge Nurse experience with excellent clinical nursing skills
- Must be invested in the growth of the employees under their direction
- Effective at producing improvements in patient care metrics and utilizing staff to their best potential

## **Additional Qualifications:**

Professional Capabilities and Initiative

- Prioritizes assignments and completes in a professional, timely manner
- Utilizes sound judgment and critical thinking skills in making decisions related to patient care and employee issues
- Actively seeks out self development and education opportunities
- Accepts accountability for assignments and informs Chief Nursing Officer if unable to complete the task
- Is neat and professional
- Participates in professional organizations
- Builds effective working relationships throughout the organization with directors, managers, staff, physicians, patients and suppliers

#### **Ethics**

- Meets obligations under the Ethics and Compliance Program
- Reports concerns through appropriate mechanism
- Evaluates all employees with response to their adherence to the Code of Conduct
- Conducts business in an honest, fair-minded and straightforward manner
- Ability to maintain sensitivity and objectivity to patients, family and significant others of all ages

## **Work Environment**

Work area is well lighted and ventilated. Regularly exposed to the risks of blood borne and airborne diseases. Contact with patients in a wide variety of circumstances. Exposed to noise, chemicals, communicable diseases, and hazardous materials. Wears personal protective equipment as required.

## **Dress Code**

Complies with hospital and departmental dress code. Wears name badge with job title and credentials clearly visible.

## **Physical Abilities**

While performing the duties of this job, the employee is regularly required to stand, use hands to handle or feel objects, or controls; each with hands and arms; and talk to hear. The employee is frequently required to walk or stand for extended periods, occasionally required to sit, balance; stoop, kneel or crouch.

The employee must frequently lift and/or move 50 pounds and occasionally lift and/or move up to 100 pounds.